

Appendix 2

Comparison of services provided in other Local Authorities with the City of London

Local Authority	Services provided	City of London	Comments	Link to Strategy
Hackney	Voluntary Sector agency has been commissioned to provide the prevention, early intervention and outreach service to carers. This includes:		Similar approach and service to that provided by City Connections A carers discount card will be explored as part of Carers Strategy Implementation Group	No specific carer strategy. Hackney Carers Website Page Aging Well in Hackney
	Information, advice, guidance and signposting	✓		
	Proactive outreach	✓		
	Acting as the first point of contact for many carers and making referrals for statutory carers assessments if needed	✓		
	Peer support and carers groups;	✓		
	Carers register; carers discount card	X		
	Emergency planning	✓		
	Events and training	✓		
	Refer carers to the Council and ELFT for an assessment	✓		
Westminster	An assessment to see how you can be supported	✓	Statutory Carers Assessments are provided by the Adult Social Care Team. Carers Personal Budgets are related to a Support Plan which flows from an assessment. City Connections also do	No specific carer strategy. Previous Carer Plan 2006 - 2009 now out of date.
	A one-off annual payment to spend on the services you feel you need to support you as a carer	✓		

	Support groups, events and activities for carers	✓	assessments with clients to identify their outcomes and support them to meet these.	Health and Wellbeing Strategy for Westminster 2017 - 2022
	Information and advice about health, housing, benefits, finance and employment	✓		
Tower Hamlets	Information and advice	✓	City Connections work with and signpost to a range of other City focused organisations such as City Advice or GPs to provide specialist support e.g. on benefits and bereavement counselling City Connections do undertake casework but would signpost a client for specialist advocacy support if this was required. City Connections have identified the need for more support around digital inclusion and are now using and referring people to a digital befriending scheme	Carers Strategy 2016 - 2019 Carers Strategy 2016 – 2019 PowerPoint
	Help with benefits for both carer and cared for	✓		
	Group and one-to-one support	✓		
	Carers forums & peer support groups	✓		
	Bereavement counselling	✓		
	Activities and outings	✓		
	Carers retreats	X		
	Alleviation and management of stress including complementary massage therapies	✓		
	Case work and advocacy support to help carers to “speak out” and to be heard by professionals	See comment		
	Training & volunteering opportunities	✓		
Digital resources for carers – online training and forums	✓			
Islington	• Assessments	✓	Specific parking permits are not currently provided to carers but this is	No specific carer strategy. Information for unpaid carers
	Support available at Islington Carer's Hub: • Training	✓ X		

	<ul style="list-style-type: none"> • Parking permits • Short breaks • Advice • Meet new people 	<ul style="list-style-type: none"> ✓ ✓ ✓ 	<p>an area that could be explored if there is a need for it. However, carers can be signposted for advice on the blue badge scheme and, in the City of London, the red badge scheme. There are active discussions underway at the present time about how to make the process of applying for a red badge simpler for registered carers.</p>	
Camden	Assessments	✓	<p>The assessments that City Connections carry out consider health outcomes and how to meet them and aim to improve carer wellbeing.</p> <p>As noted in Appendix 1, City Connections and ASC are currently working with the City Wellbeing Centre to provide free counselling to carers.</p>	<p>No specific carer strategy.</p> <p>Supporting people, connecting communities. Camden 2025</p>
	Camden Carers Service provides:			
	Support and wellbeing	✓		
	Counselling	✓		
	Information and advice	✓		
	Health outcomes	✓		
	Activities and events	✓		